

## Frequently Asked Questions

### Q. How do I appear by telephone?

A. To appear by telephone in lieu of a personal appearance, a Request for Telephone Appearance (FL-679) must be filed with the court no later than twelve (12) days prior to the hearing. If the request is granted information will be provided to assist you in making arrangements and paying fees for your telephone appearance.

### Q. How do I subpoena records for my hearing?

A. The Clerk of the Court will issue a subpoena or Subpoena Duces Tecum signed and stamped with the court seal, but otherwise blank, to a party requesting it, who will fill it in before serving it. Pursuant to Evidence Code Section 1560, the subpoena requires the production of the records described in the subpoena to be delivered to the Clerk of the Court.

### Q. How do I continue my hearing?

- A. Court policy does not favor continuances of hearings unless there is an unavoidable emergency. If you absolutely require a continuance you may:
- File a Request for Order well in advance of the hearing
  - Appear at the hearing and request a continuance
  - Request a telephonic appearance
  - Call the Department of Child Support Services at 866-901-3212 and request a continuance
  - Call the court the day of the hearing at 8:00 AM and request a continuance

Remember, there is no guarantee that the continuance will be granted since the court has to weigh the interests of all the parties.

Scan the QR code with a smart-phone or internet-capable mobile device to access more information on the court website.



## SUPERIOR COURT IV-D CHILD SUPPORT LOCATIONS

### San Bernardino Child Support Courthouse

655 West Second Street, 2nd Floor  
San Bernardino, CA 92415  
909-269-8789

Monday—Friday 8:00 AM to 4:00 PM

### Family Law Facilitator—Resource Center

Monday—Thursday 8:30 AM to 4:00 PM  
Friday 8:00 AM to 12:00 PM

[childsupportselfhelp@sb-court.org](mailto:childsupportselfhelp@sb-court.org)

### Victorville Courthouse

14455 Civic Drive  
Victorville, CA 92392  
760-245-6215

Monday—Friday 8:00 AM to 4:00 PM

### Family Law Facilitator—Resource Center

Monday—Thursday 8:30 AM to 4:00 PM  
*Monday: 5 Minute Clinic (No Document Review)*

*Tue, Wed, Thu: Document Review*

[childsupportselfhelp@sb-court.org](mailto:childsupportselfhelp@sb-court.org)

### Additional Resources

Visit our website  
[www.sb-court.org](http://www.sb-court.org)

*All forms are available on the court website*

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# SUPERIOR COURT OF CALIFORNIA

COUNTY OF SAN BERNARDINO

## Child Support

### Understanding Your Options



EXCELLENCE

INTEGRITY

FAIRNESS

ACCOUNTABILITY

INNOVATION

EQUAL ACCESS

## IV-D CHILD SUPPORT GENERAL INFORMATION

Child support is the amount of money ordered by the court to be paid for the support of the children by a parent or both parents. Child support is for the purpose of providing food, clothing, medical care and ability to get an education.

Child support payments are usually made until the children turn the age of 18, or 19 if the child is a full-time student, is emancipated, or until further order of the court.

There are two types of child support orders – governmental and non-governmental.

A **non-governmental child support order** is an order made in a family law case by a judge or family law commissioner where the Department of Child Support Services (DCSS) is **not** involved. In a non-governmental case the court applies the California Guideline Child Support Calculator to determine the amount to order to be paid for child support.

A **governmental child support order** is an order made by a child support commissioner in a case filed or enforced by the Department of Child Support Services (DCSS), a governmental agency. In a governmental case, DCSS utilizes the guideline calculator to estimate the amount to order to be paid for child support.

IV-D refers to a title and part of the Social Security Act. The Social Security Act is divided in twenty one Titles with Title IV governing “Grants to States for Aid and Services to Needy Families with Children and for Child-Welfare Services.”

The goal of the Title IV-D is twofold:

1. To reimburse the expense of providing public assistance to children who have been willfully abandoned by a parent (and thus forced to become dependent on public assistance to satisfy basic needs), and
2. To ensure continued financial support from willfully absent parents with children that are at risk of requiring public assistance if they don't receive support (to prevent them from requiring public assistance to satisfy basic needs).

You have several alternatives available to assist you in obtaining a support order:

The Family Law Facilitator – Self Help is available to provide information regarding court procedures and instructions on completing, filing and serving the necessary documents.

You may contact the Department of Child Support Services (DCSS) to open a child support case. There are three offices to serve you in Loma Linda, Ontario and Victorville. They may be reached at (866) 901-3212 or on their website at <http://hss.sbcounty.gov/dcss>.

You may ask a lawyer to assist you, check the phone book or call the Lawyer Referral Service at 1-800-215-1190. The website is Lawyer Referral Service at [www.san-bernardino-lawyers.org](http://www.san-bernardino-lawyers.org).



*San Bernardino Child Support Courthouse*

### Weapons Screening

All persons entering the courthouse will go through a weapons screening process.



*Victorville Courthouse*

### Court Dress Code

Acceptable court attire is that which is consistent with the traditional dignity of the court and includes business or casual dress (jeans are allowed). Shorts, tank tops, crop tops and bare feet are not permitted. If the judicial officer finds your clothing inappropriate you could be ordered to go home to change or to return to court on another day.