

## PUBLIC NOTICE

Release Date: November 13, 2020

#### SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN BERNARDINO 247 West Third Street, 11<sup>th</sup> Floor San Bernardino, Ca 92415-0302 www.sb-court.org

909-708-8747

Michael A. Sachs Presiding Judge

Nancy CS Eberhardt Court Executive Officer

# AMENDED NOTICE ON LAUNCH OF NEW CIVIL, APPEALS AND QUASI-CRIMINAL CASE MANAGEMENT SYSTEM

**SAN BERNARDINO, CA**—Starting on Friday, November 13, 2020, the following functions will be temporarily unavailable on our website (<a href="www.sb-court.org">www.sb-court.org</a>) as San Bernardino Superior Court (SBSC) transitions onto a new case management system for Civil, Appeals and Quasi-Criminal cases:

- Starting Friday, November 13, 2020 at 5:00 p.m. the online payment portal for criminal and traffic fines and fees will be unavailable until Monday, November 16 at 8:00 a.m.
- Starting Friday, November 13, 2020 at 7:00 p.m. access to online criminal, traffic, small claims, and landlord tenant case information will be temporarily unavailable until Monday, November 16 at 8:00 a.m.

For more information on the case management system transition, please see the included public notice dated October 20, 2020.

We thank you for your patience during this transition. For additional questions, please contact the district to which your case is assigned.



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### LAUNCH OF NEW CIVIL, APPEALS AND QUASI-CRIMINAL CASE MANAGEMENT SYSTEM

**SAN BERNARDINO, CA**—On November 16, 2020, San Bernardino Superior Court (SBSC) will take another large step in the implementation of a multi-year effort to transition onto a new case management system with civil, appeals and quasi-criminal (firearm prohibition matters, Writ of Habeas Corpus, etc.) case types. During the transition period, starting on Friday, November 13 at 9:00 p.m. to Sunday, November 15 at 5:00 p.m., access to the case management system (for all case types) will be temporarily unavailable for the public and our justice partners.

A full transition from the court's legacy case management system (which expires June 30, 2021) requires a great amount of effort from all involved. Given the size of the project, it must be completed in phases and over a period of multiple years. Each of these phases requires stages within it to allow for proper testing, staff training and confirmation of converted cases. The November 16 implementation, which is the third installation, follows the transition of Criminal, Traffic, Small Claims and Landlord Tenant case types. Family Law, Child Support, LPS, and Probate case types are expected to go-live in spring 2021.

The new case management system will provide access to the public via a Portal that will look and feel different. New features include: more search options, expanded hearing functionality, financial information and additional security features. Video tutorial guides and step-by-step instructions will assist the user with navigation (<a href="https://portal.sb-court.org/">https://portal.sb-court.org/</a>) including how to navigate smart search, advanced search, searching for hearings (court calendars) and how to register or purchase documents.

We thank you for your patience during this transition. For additional questions, please contact the district to which your case is assigned.